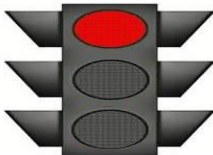
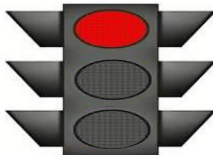


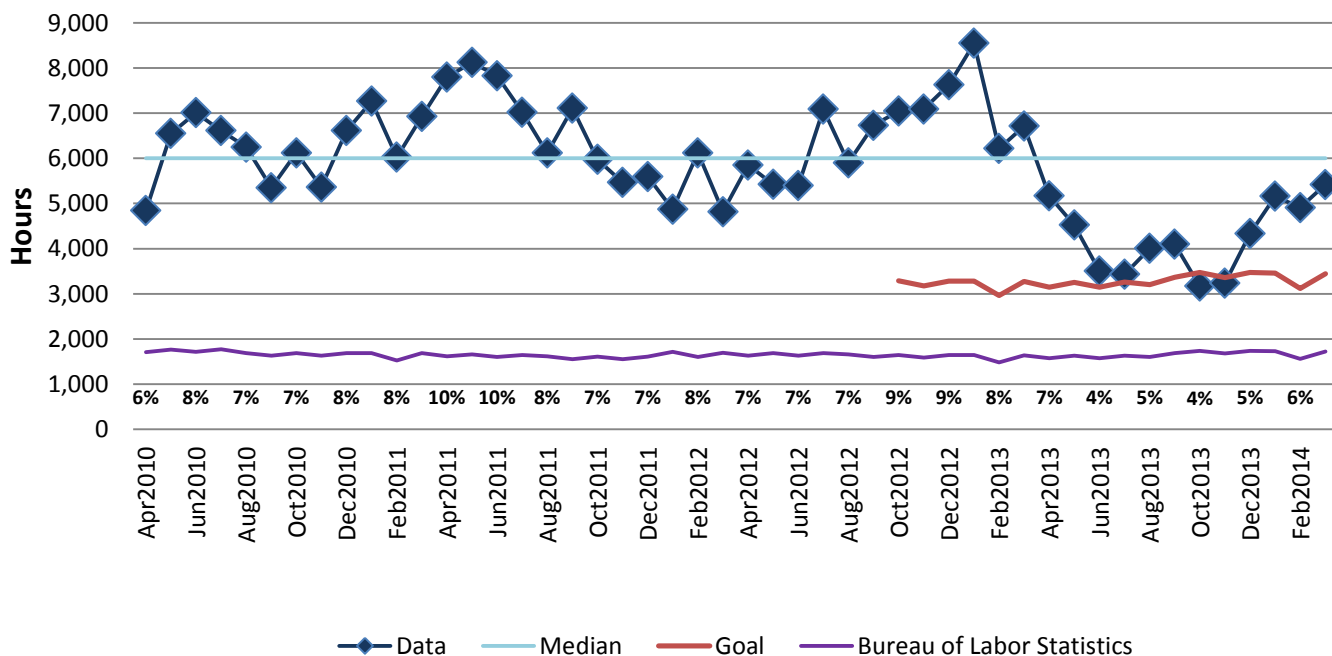
# Hours Not Worked

## Louisville Fire Department

### 5/9/2014

Measurement method		Why measure?		What is our goal?	
Total # of hrs. per month employees were not at work performing normal job functions (excludes vacations & holidays)		Better understand culture impact on employee attendance		Reduce Hours Not Worked to no more than 4% of the total hours earned in a month	
How are we doing?					
Apr2013-Mar2014 12 Month Goal	Apr2013-Mar2014 12 Month Actual		Mar2014 Goal	Mar2014 Actual	
39,699	50,956		3,444	5,420	
Hours	Hours		Hours	Hours	
			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		

## Hours Not Worked



LOUISVILLE METRO  
**OFFICE OF  
PERFORMANCE  
IMPROVEMENT**

